PUBLIC UTILITIES COMMISSION 505 VAN NESS AVENUE SAN FRANCISCO, CA 94102-3298



Natalie Brandenburg,

Complainant,

VS.

Pacific Bell Telephone Company (SBC California), doing business as AT&T California,

Defendant.

ECP

Case No. 06-07-004

Certified Mail

7003 3110 0002 3114 1353

INSTRUCTIONS TO ANSWER AND HEARING NOTICE

AT&T California c/o SBC California Attn.: Jerry Flynn Executive Director - State Regulatory 525 Market Street, Room 1801 San Francisco, CA 94105 Natalie Brandenburg 28062 Whisperwood Drive Menifee, CA 92584

To Defendant and Complainant:

The Defendant is hereby notified that the above-entitled complaint was filed against you as defendant on July 11, 2006. You are directed to answer the complaint in writing within 20 days after today, pursuant to Resolution ALJ-163. The answer shall be in compliance with Rule 13.1 of the Commission's "Rules of Practice and Procedure." Your answer shall be sent to California Public Utilities Commission, Attn.: Docket Office, 505 Van Ness Avenue, San Francisco, CA 94102.

HEARING NOTICE

Complainant and defendant must appear at the hearing set before Administrative Law Judge Robert Barnett, on September 15, 2006, at 1:00 p.m., in the Bob Glass Gym – Community Room, 101 North D Street, Perris, California. At that time you must be fully prepared to present your case. Failure of the complainant to appear at the time and place herein noted or to contact the ALJ to reschedule the hearing may be grounds for the ALJ to recommend dismissal of the complaint.

If you have questions about the hearing date, time, or place, call the Calendar Clerk at (415) 703-1203.

Dated at San Francisco, California this 12th day of July, 2006.

/s/ ANGELA K. MINKIN
by Martin Nakahara
Angela K. Minkin
Chief Administrative Law Judge

AM/pcg

Enclosures: Complaint, Rules 13.1, and Resolution ALJ-163

cc via email only, w/o copy of encls.: ALJ Barnett and Calendar Clerk

13.1. (Rule 13.1) Contents of Answers.

The answer must admit or deny each material allegation in the complaint and shall set forth any new matter constituting a defense. Its purpose is to fully advise the complainant and the Commission of the nature of the defense. It should also set forth any defects in the complaint which require amendment or clarification. Failure to indicate jurisdictional defects does not waive these defects and shall not prevent a motion to dismiss made thereafter.